

Committed to our Contractors

Providing you with products your customers will love and tools to help you grow your business is our way of showing how much we value the partnerships we have with our ecobee preferred contractors.

Contractor Web Portal



Accessible 24/7 from ecobee.com, the new and improved Contractor Web Portal is equipped with instantaneous outage alerts, remote diagnostics, refined map views, client communication tools, service reminders and more.

Smart Tools for you and your customers



Active Alerts

The **ecobee** Contractor Web Portal allows you to upload your business contact information so that it appears on your customers' alerts and reminders, keeping your company top of mind.



HVAC Reports

Your customers HVAC Reports are accessible through your Contractor Portal. These reports allow you to conduct remote diagnostics and troubleshooting, resulting in superior customer service.



Equipment Details

The Equipment Details view allows you to see the make and model of your customers' HVAC equipment. This feature was designed to ensure you arrive at your appointments with the parts you need to get the job done fast.





Multiply revenue 15x



Service Reminders



Map View

ecobee helps you win the service, repair and replacement business by ensuring your contact information is displayed on the thermostat when service is required. Staying top of mind with your customer helps you to provide them with better service and increases the lifetime value of that customer to you.

The new “Service Reminder” tool allows you to set branded service reminders for your customers. This will help deepen your customer relationships, protect your annual service agreements and efficiently schedule your service appointments.

Map out your scheduled routes more efficiently by using the new interactive “Map View” tool. Sortable by alert type, by reminder and by client, this new application is sure to save you valuable time and resources.

